1. Identification of the substance/preparation and of the company/undertaking

Product name: Hero Refresher – Multipurpose cleaner

Intended use of the substance/preparation: Cleaning and deodorizing all hard washable surfaces.

Product code: 8606101726010

Company identification : **Hero**

14 Boshka Buhe St. , 22320 Indjija , SERBIA
Тел/Фах : +381 22/558-652
www.hero.co.rs ; office@hero.co.rs

Emergency telephone number :

- Manufacturer : Hero , +381 22/558-652 ; 558-682 ,

2. Composition/information on ingredients

Hazardous ingredients :

Chemical Name	%	Classification
Sodium laureth sulfate #9004-82-4	< 5	Xi;R38,R41
Ethanol #64-17-5, #67-63-0	1,5%	Xn;F; R11 R61

3. Hazards identification

Human health hazards - Mildly irritating to skin and eyes.

No other human health hazards were not observed (if used according to the product instructions).

Environmental hazards - was not observed in normal use of product.

4. First-aid measures

Eye contact : Rinse immediately with plenty of water and seek medical advice if irritation appears or persists

Do not use any medication before constitute medical expert.

Skin contact : Flush with plenty of clean water, get medical attention if irritation appears or persists

Ingestion : Do not induce vomiting, drink plenty of water. In case of sickness get medical attention.

5. 5. Fire-fighting measures

Suitable extinguishing media

Product itself is non-combustible; adapt fire extinguishing measures to surrounding areas.

Non Suitable extinguishing media
Compatible with all usual extinguishing media

Special exposure hazards arising from the substance or preparation itself, its combustion products or from resulting gases
None known

Special protective equipment for fire-fighting
Not required

6. Accidental release measures

Personal safety precautions: Not required

Environmental protection measures: Dilute with plenty of water

Methods for cleaning up/taking up

Take up with absorbent material (eg sand, sawdust, universal binder). Rinse away rest with plenty of water.

7. Handling and storage

Handling: No special measures required

Fire and explosion protection instructions: No special measures required вања и складиштења

Storage

Requirements for storage rooms and vessels

Keep only in the original container, out of the reach of children. Store in a dark, cool place.

8. Exposure controls/personal protection

Personal protective equipment: Not required .

Eye protection: Not required

Hand protection: Not required.

Breathing protection: Not required.

General protection and hygiene measures: Wash hands with clean water after handling. People with sensitive or damaged skin should strictly follow instructions for use and avoid long contact with the washing solution. We recommend using gloves.

9. Physical and chemical properties

Appearance: Liquid red

Odour: pleasant smell

Solubility: soluble in water and alcohol

pH Value (concentrate) : 6-9

Flammability: Not ignitable

10. Stability and reactivity

Thermal decomposition/conditions to be avoided: None known

Materials to be avoided: None known.

Hazardous reactions: No hazardous reactions when stored and handled according to prescribed instructions.

Hazardous products of decomposition: No hazardous decomposition products known.

Biodegradable without negative effects.

11. Toxicological information

No data available.

Based on existing data product is not classified as toxic.

12. Ecological information

General information / ecology
The surfactant contained in this preparation comply with the biodegradability criteria as laid down in Regulation (EC) No.648/2004 on detergents.

13. Disposal considerations

Recommendation: Disposal in accordance with government regulations

Contaminated containers should be emptied as thoroughly as possible and can then be recycled for further use.

14. Transport information

Land transport ADR/RID: non-dangerous goods
Marine transport IMDG/GGVSee: The product does not constitute a hazardous substance in sea transport.
Air transport ICAO/IATA: The product does not constitute a hazardous substance in air transport

15. Regulatory information

Marking under EEC Directives (88/379/EEC)

The product is not a hazardous preparation as defined by EC Directives and the Serbian Law on Chemicals (Official Gazette RS 36/09),.

The usual safety precautions for handling chemicals must be observed.

16. Other information

The details given above are based on the current state of our knowledge and do not constitute warranted qualities of the product in the legal sense. The sole responsibility for observing the statutory rules and regulations rest with the user.